

ENTRY DEADLINE: 11 December 2020

## SPECIALIST SERVICE REDESIGN INITIATIVE

**Provision of specialist care in line with patient experience is driving changes in pathways, structures and the way services user interact with their treatment. Innovations and technologies as well as system led care also have an influence over the decision to update or revise a pathway, service or department.**

Specialist services such as cancer care, genetic disorders, orthopaedic or children's services require specific and sometimes expensive adjustments to meet demand. This award will recognise NHS teams or organisations that have successfully made changes to the way in which they deliver services. Judges will be particularly interested in examples of projects which have increased collaborative working between different parts of the health and care service as well as including service users.

### Eligibility

This category is open for entries from all NHS teams and organisations delivering specialist services

### ENTRY CRITERIA

#### Ambition

- Describe the context in which a redesign was necessary
- What was the ambition of the project, and what targets were set?
- How were those targets identified and what initial planning and research took place?
- What planning was put in place to work effectively with a variety of stakeholders, colleagues, partners and patients?
- What measures were put in place to ensure expectations were met?

#### Outcome

- Clearly demonstrate the benefits of the redesign on patient outcomes, which could include improved patient experience, waiting time reduction, capacity increase or optimised treatment pathways.
- What additional impacts have the redesign had on staff?
- How effective was any collaboration with key colleagues, stakeholders, partners and patients?
- What was the financial impact of the redesign?
- Please provide qualitative and quantitative supporting evidence clearly referenced in the supporting information

#### Spread

- Outline examples where this project has embedded and spread to other departments, settings or organisations.
- Alternatively, provide clear evidence the work is potentially replicable and scalable.

WHY WAS LAST YEAR'S WINNER SUCCESSFUL?

The judges were wowed by this trailblazing project that implemented the RCPCH 'Facing the Future' standards. This excellent entry highlighted a value-based approach across a specialist pathway with clear evidence of improved outcomes and better patient experience. The judges felt that there was significant potential for spread and adoption/adaptation across the NHS.

2020 Winners

**Tameside and Glossop Integrated Care FT**

VIEW THE 2020 SHOWCASE

#### Value

- Describe the impact of the redesign on staff and patient experience
- Provide tangible evidence in terms of increased capacity, reduced variation and/or improved efficiencies.

#### Involvement

- Show how patients and staff contributed towards and added value to the goals and outcomes of the redesign
- Provide clear evidence surrounding the consultative measures taken to inform, involve and enable participation in the design of the new initiatives or adaptations to existing working practices
- Show how strong partnerships and engagement were maintained with all those impacted by the redesign – including those in other organisations

ENTER NOW AT: [VALUE.HSJ.CO.UK](https://value.hs-j.co.uk)

For more information on entering or help completing your entry, please contact Ryan Bessent on 0207 608 9045 | [ryan.bessent@wilmingtonhealthcare.com](mailto:ryan.bessent@wilmingtonhealthcare.com)