

ENTRY DEADLINE: 11 December 2020

SYSTEM OR COMMISSIONER LED SERVICE REDESIGN INITIATIVE

The drive toward integrated health and care systems is leading to some innovative approaches to care provision in the places and at the times when patients need it. These changes can be initiated by any part of the system from specialised services to primary care. Commissioners of service are playing a vital role as the way services are received evolves and are often leading a system approach to integrating services.

This award celebrates positive changes in the way patients and service users receive care and are offered more choice in line with their lives. Judges are interested in system or commissioner led projects which have been devised, led and implemented and are now driving results for service users.

Eligibility

This award is open to parts of a system led approach to care. Entries are accepted from CCGs and NHS providers and other public sector health and social care bodies who focus on system led and delivered services.

ENTRY CRITERIA

Ambition

- Describe the context in which a redesign was necessary
- What was the ambition of the project, and what targets were set?
- How were those targets identified and what initial planning and research took place?
- What planning was put in place to work effectively with a variety of stakeholders, colleagues, partners and patients?
- What measures were put in place to ensure expectations were met?

Outcome

- Clearly demonstrate the benefits of the redesign on patient outcomes, which could include improved patient experience, waiting time reduction, capacity increase or optimised treatment pathways.
- What additional impacts have the redesign had on staff?
- How effective was any collaboration with key colleagues, stakeholders, partners and patients?
- What was the financial impact of the redesign?
- Please provide qualitative and quantitative supporting evidence clearly referenced in the supporting information

WHY WAS LAST YEAR'S WINNER SUCCESSFUL?

The judges felt this project was a clear winner that addressed so many different needs with a straightforward tool which works for all involved. The programme had excellent results in the localities using it. There was a clear common goal that everyone could sign up to, a focus on outcomes and great potential for spread.

2020 Winners
**West Hampshire CCG, Wessex AHSN,
Somerset CCG, Kernow CCG**

VIEW THE 2020 SHOWCASE

Spread

- Outline examples where this project has embedded and spread to other departments, settings or organisations.
- Alternatively, provide clear evidence the work is potentially replicable and scalable.

Value

- Describe the impact of the redesign on staff and patient experience
- Provide tangible evidence in terms of increased capacity, reduced variation and/or improved efficiencies.

Involvement

- Show how patients and staff contributed towards and added value to the goals and outcomes of the redesign
- Provide clear evidence surrounding the consultative measures taken to inform, involve and enable participation in the design of the new initiatives or adaptations to existing working practices
- Show how strong partnerships and engagement were maintained with all those impacted by the redesign – including those in other organisations

ENTER NOW AT: [VALUE.HSJ.CO.UK](https://value.hs-j.co.uk)

For more information on entering or help completing your entry, please contact Ryan Bessent on 0207 608 9045 | ryan.bessent@wilmingtonhealthcare.com

