

ENTRY DEADLINE: 11 DECEMBER 2019

LEGAL SERVICES TEAM OF THE YEAR

Delivering reliable, informed and appropriate advice in the healthcare setting is a formidable task. Ensuring procedures are well managed is important for supporting a range of staff. Clinicians will look to receive advice on safe and quality care, HR teams need to be supported with relevant detail on employment law and contracts need scrutiny. The heads of legal services and their teams require detailed knowledge of a variety of law and will be working collaboratively over multiple projects at once.

This award seeks to recognise the hard work of legal teams to support their colleagues across an NHS organisation. Judges are looking for projects which have delivered value, efficiency and collaborative working helping decision making and providing improved services. Judges are also looking for a quality service to patients and services users where dignity and compassion is managed alongside a duty to ethical boundaries.

Eligibility

Entries are welcomed from all NHS organisations as well as general practice

ENTRY CRITERIA

Ambition

- Describe the context, what is the relationship between finance and the organisation. Who are the major stakeholders?
- Outline some of the initiatives which have delivered success.
- What are the goals for the team? Describe impacts to patients, staff, efficiency or value for money
- How did you work with interested parties and forming the projects and then planning?

Outcome

- Outline the success providing clear supporting evidence in the form of testimonials, qualitative and quantitative information
- How did the project teams work together successfully? What feedback have you had from interested parties?
- · What benefits have been achieved for service users?
- What benefits have been achieved for staff, systems and processes?



Spread

- How have you shared success with other organisations or other departments?
- What efforts have been made to share best practice beyond your immediate influence

Value

- Describe the added value created by the team
- How have your achievements enhanced the experience of patients, their families and staff?
- How has your work improved efficiency, reduced variation or saved money?

Involvement

- What efforts were made to involve key stakeholders such as effected clinical or support staff?
- How were patients and service users brought into the discussion?
- What checks and balances were put in place to ensure stakeholders were kept informed of progress?



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For more information on entering or help completing your entry, please contact Ryan Bessent on 0207 608 9045 | ryan.bessent@wilmingtonhealthcare.com