

ENTRY DEADLINE: 11 DECEMBER 2019

## MENTAL HEALTH SERVICE REDESIGN INITIATIVE

**Provision of care in line with patient experience is driving changes in pathways, structures and the way services user interact with their treatment. Innovations and technologies as well as system led care also have an influence over the decision to update or revise a pathway, service or department.**

This award will highlight existing and continuing successes in mental health services, celebrating the individuals, teams and organisations already delivering excellent value despite funding challenges. Judges are seeking entries from providers delivering substantive changes in the way their services users access care.

Focus should be given to initiatives which have delivered efficient services with demonstrably sustainable levels of service delivery excellence with reductions in variation and value for money despite funding restrictions. Organisations which have vision, staff engagement in solutions and collaboration with external stakeholders to deliver well managed patient outcomes whilst always looking for improvements.

### Eligibility

NHS mental health providers and their partner organisations in the public sector are welcome to enter.

### ENTRY CRITERIA

#### Ambition

- What was the context in which a redesign necessary?
- What was the ambition of the project including any targets?
- How were those targets identified and what initial planning and research took place?
- What planning was put in place to work with stakeholders, colleagues, partners and patients?

#### Outcome

- What were the results of the redesign and what were the effects on patients and staff?
- How effective was any collaboration with key colleagues, stakeholders, partners and patients?
- What was the financial impact of the redesign?



- Please provide qualitative and quantitative supporting evidence clearly referenced in the supporting information

#### Spread

- Outline examples where this project has embedded and spread to other departments, settings or organisations.
- Alternatively, clear evidence the work is potentially replicable and scalable.

#### Value

- Describe the impact of the redesign on staff and patient experience including evidence of increased capacity, reduced variation and improved efficiencies.

#### Involvement

- Evidence of consistently strong team and/or organisation engagement in the redesign
- Evidence of strong partnerships and engagement with all those impacted by the redesign – including those in other organisations
- What patient involvement was there in the redesign?

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For more information on entering or help completing your entry, please contact Ryan Bessent on 0207 608 9045 | [ryan.bessent@wilmingtonhealthcare.com](mailto:ryan.bessent@wilmingtonhealthcare.com)