

ENTRY DEADLINE: 11 DECEMBER 2019

## SPECIALIST SERVICE REDESIGN INITIATIVE

**Provision of specialist care in line with patient experience is driving changes in pathways, structures and the way services user interact with their treatment. Innovations and technologies as well as system led care also have an influence over the decision to update or revise a pathway, service or department.**

Specialist services from cancer care or genetic disorders to orthopaedic or children's services require specific and sometimes expensive adjustments to meet demand. This award will recognise NHS teams or organisations that have successfully made changes to the way in which they deliver services. Judges will be particularly interested in examples of projects which have increased collaborative working between different parts of the health and care service as well as service users.

### Eligibility

This category is open for entries from all NHS teams and organisations delivering specialist services.

### ENTRY CRITERIA

#### Ambition

- What was the context in which a redesign necessary?
- What was the ambition of the project including any targets?
- How were those targets identified and what initial planning and research took place?
- What planning was put in place to work with stakeholders, colleagues, partners and patients?

#### Outcome

- What were the results of the redesign and what were the effects on patients and staff?
- How effective was any collaboration with key colleagues, stakeholders, partners and patients?
- What was the financial impact of the redesign?
- Please provide qualitative and quantitative supporting evidence clearly referenced in the supporting information

WHAT DID LAST YEAR'S WINNERS SAY?



### 2019 Winners

#### Barnet, Enfield and Haringey Mental Health Trust and Partners - Project Future

#### Spread

- Outline examples where this project has embedded and spread to other departments, settings or organisations
- Alternatively, clear evidence the work is potentially replicable and scalable

#### Value

- Describe the impact of the redesign on staff and patient experience including evidence of increased capacity, reduced variation and improved efficiencies

#### Involvement

- Evidence of consistently strong team and/or organisation engagement in the redesign
- Evidence of strong partnerships and engagement with all those impacted by the redesign – including those in other organisations
- What patient involvement was there in the redesign?

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For more information on entering or help completing your entry, please contact Ryan Bessent on 0207 608 9045 | [ryan.bessent@wilmingtonhealthcare.com](mailto:ryan.bessent@wilmingtonhealthcare.com)