

ENTRY DEADLINE: 11 DECEMBER 2019

SYSTEM OR COMMISSIONER LED SERVICE REDESIGN INITIATIVE

The drive toward integrated health and care systems is leading to some innovative approaches to care provision in the places and at the times when patients need it. These changes can be initiated by any part of the system from specialised services to primary care. Commissioners of service are playing a vital role as the way services are received evolves. They can often be leading a system approach to integrating services.

This award celebrates positive changes in the way patients and service users receive care and are offered more choice in line with their lives. Judges are interested in system or commissioner led projects which have been devised, led and implemented and are now driving results for service users.

Eligibility

This award is open to parts of a system led approach to care. Entries are accepted from CCGs and NHS trusts and other public sector health and social care bodies.

ENTRY CRITERIA

Ambition

- What was the context in which a redesign necessary?
- What was the ambition of the project including any targets?
- How were those targets identified and what initial planning and research took place?
- What planning was put in place to work with stakeholders, colleagues, partners and patients?

Outcome

- What were the results of the redesign and what were the effects on patients and staff?
- How effective was any collaboration with key colleagues, stakeholders, partners and patients?
- What was the financial impact of the redesign?
- Please provide qualitative and quantitative supporting evidence clearly referenced in the supporting information



Spread

- Outline examples where this project has embedded and spread to other departments, settings or organisations.
- Alternatively, clear evidence the work is potentially replicable and scalable.

Value

- Describe the impact of the redesign on staff and patient experience including evidence of increased capacity, reduced variation and improved efficiencies.

Involvement

- Evidence of consistently strong team and/or organisation engagement in the redesign
- Evidence of strong partnerships and engagement with all those impacted by the redesign – including those in other organisations
- What patient involvement was there in the redesign?

ENTER

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For more information on entering or help completing your entry, please contact Ryan Bessent on 0207 608 9045 | ryan.bessent@wilmingtonhealthcare.com